METROPOLITAN EMERGENCY SERVICES BOARD
RADIO TECHNICAL OPERATIONS COMMITTEE AGENDA
August 23, 2023, 1:00 p.m.

This meeting will be conducted in-person at the MESB Office, 2099 University Ave W, St Paul ONLY

1. **Call to Order** – Committee Chair, Jake Thompson

2. **Approval of Agenda** – Thompson

3. **Approval of Minutes of June 28, 2023 Meeting** – Thompson

4. **Action Items**
   A. Edina Fire SWAT Request – Andrew LaVenture
   B. Metro Change Management AES Talkgroup item – Ron Jansen/Tracey Fredrick

5. **Moves, Additions & Changes to the System**

6. **Committee Reports**
   A. Metro Mobility Update – Chad LeVasseur
   B. System Managers Group – Jansen
   C. MnDOT ARMER System Update – John Anderson/Dave Klema/Shane Chatleain
   D. SECB Committees
      i. Steering – Fredrick/Jill Rohret
      ii. LMR – Nate Timm/Mike Mihelich
      iii. WBBA – Rod Olson/Cory DeMuth
      iv. IOC & Workgroups
          a. IOC – Thompson/Timm
          b. STR Workgroup – Thompson
          c. COMU Workgroup – Timm/Dan Anderson
      v. IPAWS – Scott Haas
      vi. Finance/Grants Workgroup – Fredrick/Rohret

7. **Other Business**
   A. METAC Permission update – Fredrick

8. **Adjourn**

Reminder: Next meeting scheduled for July 26, 2023

Metropolitan Emergency Services Board

**Radio Technical Operations
Committee
June 28, 2023
Draft Meeting Minutes**

Members

Airport – Sara Boucher-Jackson	Metro Transit – **absent**
Anoka County – Cory DeMuth	Minneapolis – Rod Olson
Carver County – Peter Sauter	Minnesota Fire Chiefs – Patrick Maynard
Chisago County – **absent**	Ramsey County – Mike Mihelich
Dakota County – Ron Jansen (on phone)	Scott County – Scott Haas (on phone)
Hennepin County – Jake Thompson	Sherburne County – Derek Baas
Isanti County – **absent**	Washington County – Nate Timm
Metro Region EMS – Victoria Vadnais	U of M – Jeff Lessard

Guests: Marcus Bruning, *ECN;* Frank Jarman, *Motorola;* Nick Schatz, *MnDOT;* James Schnoor, *Met Council*; Dave Theis, *U of M;* Joseph Warner, *Motorola;* Melissa Wenzel, *LifeLink iii*

MESB Staff: Tracey Fredrick

1. Call to Order
Jake Thompson, Chair called the meeting to order at 1:00 p.m.

2. Approval of June 28, 2023 Agenda
Tracey Fredrick asked that, due to time constraints for some participants, item 4G. be moved first on the agenda, followed by items 4E. and 4F. The rest of the agenda would follow in original order.

Motion by Mike Mihelich, seconded by Nate Timm to approve the June 28, 2023 agenda as amended. Motion carried.

3. Approval of April 26, 2023 Minutes
Motion by Victoria Vadnais, seconded by Cory DeMuth to approve the amended April 26, 2023 meeting minutes. Motion carried.

4. Action Items
A. Burnsville Fire IOP-11 Waiver
Ron Jansen said there is a doctor who responds with the Burnsville Fire SWAT team that uses a radio and would like to have LTAC and LTACE channels available for the SWAT team communications. This would be similar to waivers that have been granted for Burnsville Fire Medics and the Fire Chief.

Tracey Fredrick said that Scott Haas had approached her with some concerns, and that he was not able to attend the meeting today because of a conflict, but was attempting to call in. The concerns that were raised were what the role of this individual was to the SWAT team, if regional or statewide channels would be better options rather than Law Enforcement channels, and if the individual was an employee of the Fire Department or a consultant and the implications if the individual was not an employee.

Jake Thompson said that there have been permissions granted in the past for fire and medics for similar purposes. System managers should be responsible for responding to complaints that

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arise.

Jansen said he agrees; the request was made by Burnsville Fire and it owns the radio and the ID and also did the background and employment checks for those requesting these resources. Regional and state talkgroups are also in this radio, but it does not seem like those responding, usually on an LTAC or LTACE would want to change talkgroups only to accommodate one responder.

Scott Haas said he had concerns about the role of this person being part of the actual SWAT response or if they are a medical director that is not on-site during the incident.

Thompson said he was seeking clarification for what the role is, however, past requests have been approved without concern of where the individual would be during the event, as long as they were an approved member of the SWAT team.

Jansen said the request from Burnsville Fire stated that this individual does respond with the SWAT team.

Haas said he appreciated the clarification, but the concern is that past requests have not been for this type of role; they have been for fire response. In the past, this group has also been fairly restrictive for allowing variances and waivers to Law Enforcement only channels, as there is very sensitive information that is shared and a question about if this person has had CJIS training and responsibility of the supporting agency to make sure that they are trained on proper use of LTAC and LTACE channels. This should be done for all variances and waivers and defining what the need actually is and defining what the responsibilities of use are.

Jansen said he was unsure about any CJIS training or if the individual requesting use is directly employed by Burnsville Fire or acts in a consulting role. The radio is owned by Burnsville Fire and it made the determination that this individual should receive this device and are held to the same rules and standards for use.

Haas said when these requests have been received in the past, we have not had a good checklist for criteria to meet the need, and establishing that for future requests.

Thompson said that LTACs are open, LTACEs are encrypted, but asked if that information is really being shared on these channels consistently. Primary CJIS information should be on a local encrypted channel, but that could be a different discussion and set of rules.

Nate Timm asked since this is a statewide channel request if the state needs to be the determining factor rather than the region. He appreciates that there is a concern, but feels as though if the team commander is making the request, they have done the appropriate vetting to determine the need for use.

Jansen said his understanding of the policy for sharing CJIS information is that it goes over the information channel. That information going over a law main seems to be low.

Haas said that the Radio TOC does have a responsibility to vet and air concerns for items that come from our region, even if it is for a statewide resource, as this group is the technical and operational subject matter experts to be able to review items.

Jansen said he agreed that this group does have a responsibility to review all requests coming from the region, regardless if it is a request that only impacts the region, or if it is statewide.

Timm asked if the request should be tabled until some of the questions asked could be

answered or if it was a time-sensitive request that needs action today.

Jansen said it is not time-sensitive, however, similar requests have been approved and without a clear reason as to why this would be denied, it would be concerning to be able to explain why this would be rejected.

Motion by Nate Timm, seconded by Mike Mihelich to approve the Burnsville Fire IOP-11 Waiver request.

Further discussion ensued. Rod Olson said the only reservation he has about the request is about the CJIS approval; since it has been asked, it should have an answer before it moves to the next step.

Thompson asked if there is a CJIS standard in the standard in question. Olson said that there is a lot of undercover operations that happen on the LTACE channels, so there might be implications of CJIS information being shared.

Jeff Lessard said that this is impacting Burnsville Fire operations. The training component is important so that the user understands what the implications of using the channels are, but that is the responsibility of the agency, not this committee.

Olson said he agrees with Mr. Lessard about not wanting to impact operations negatively. However, Mr. Jansen is seeking support from this committee, so support could mean with CJIS approval. Lessard asked Olson to clarify what CJIS approval would be needed to make the committee comfortable with giving support. Olson said it could simply be CJIS clearance. This individual likely already complies with HIPAA, so CJIS clearance would not be difficult. Lessard asked Olson to further clarify if this individual should be required to take CJIS training to operate this radio. Olson said yes, all Law Enforcement does have to have CJIS training. Thompson asked if this committee is in a governing position to require this training. Olson said likely not, however, if there is concern for being supportive without having the training completed, it would be a good idea for the committee to be able to know clearly what it is giving support to. Jansen said there is not language in the current IOP-11 standard that states this is necessary. Lessard reiterated that training requirements are the responsibility of the agency. Victoria Vadnais asked if SWAT medics have to take CJIS training. Several responded that they did not know the answer to that question.

Sara Boucher-Jackson said that the current state standard does not state anything about requiring CJIS training and that requesting basic security awareness training would not be unreasonable, but requiring CJIS certification would not be necessary.

Lessard said it is more important for the individual user to understand they are being given permission to use a statewide talkgroup and to understand the impact the impact on operations.

Vadnais stated that this individual was issued a similar device when they worked at Allina and also was given permission to use the LTAC and LTACE talkgroups and has had training in the past. Fredrick asked if there were any concerns of misuse on the talkgroups brought to Vadnais' attention when this individual worked at Allina. Vadnais said none that were brought to her attention and further asked if any background checks were necessary for individuals using the encrypted channels. Mike Mihelich said that is the CJIS certification.

Lessard said that it should be the agency's discretion for what specific trainings and certifications are needed for the individuals in these positions, if it is not outlined in standard. The need should not be dictated by this committee.

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Motion and second on the table was restated to the group. Motion carried.

B. MN Task Force 1 LMR-53 Waiver
Ron Jansen said that Minnesota Task Force 1 has portable equipment housed in a pelican case, to most likely be used with an 8TAC or VHF resource patched into the Zello application. The radios used do have ARMER capabilities, but they will not be using state or regional resources on them; only will use local or Task Force 1 talkgroups.

Jake Thompson said for efficiency, to group this together in one motion with the following request for action.

C. Dakota County LMR-53 Waiver
Ron Jansen said the Dakota County request is the exact same as MN Task Force 1, using the Zello application. These devices will be housed in the data room at the Dakota 911 Center. This will use a patch to bring the resources to the phones via the app.

Motion by Nate Timm, seconded by Cory DeMuth to accept waivers to LMR-53 for MN Task Force 1 and Dakota County. Motion carried.

D. COMU Recognitions/Renewals
i. Michael Ostlund COML Recognition
ii. Andrew Schoo COML Recognition
iii. Tristen Mortel COML/COMT Recognition
iv. Robert Adney COML Renewal
Tracey Fredrick said that there are three new COMU position recognitions and one renewal and will group all four together for consideration, unless there are specific concerns about any of the applications. The applications include initial recognition for COML for Michael Ostlund from Hennepin County Emergency Management, COML for Andrew Schoo from Dakota County 911, COML and COMT for Tristen Mortel from Washington County, and renewal for COML for Robert Adney from Ramsey County Emergency Communications Center. All met the requirements for the positions and would recommend moving to the COMU Workgroup for consideration.

Motion made by Cory DeMuth, seconded by Rod Olson to approve the four COMU applications. Motion carried.

E. Metro Change Management METCOM Item
Tracey Fredrick said that earlier this year, the regional change management workgroup brought three changes for approval to this group. One has recently had some concerns brought forward, which was the item for METCOM encryption. The concerns brought forward were: METCOM is a hailing channel, so sensitive information should not be shared on it and the financial burden of moving to encryption, especially for secondary PSAPs. The TOC needs to consider whether or not to continue to move forward with this regional change management item.

Nate Timm asked if the 911 TOC voted to not make this change. Fredrick said that there was not an official vote, however, the feedback stated is what was given from that body. The financial burden is impactful, especially to the timeline, and that if there are users who are not following the standard for using the channel, the Radio TOC members are typically very good at letting her know of any problems and can take action on the users violating the standard.

Timm said the group needs to consider the "why" of moving to encryption for METCOM, which was mostly borne out of civil unrest and some of the sensitive traffic that was occurring. There were workarounds in place at the time and now that METAC 11E and 12E are open to all disciplines, there is less concern about having additional encrypted channels to use for events

like this. There would not be much concern to reverting back to clear. A new key has been made already, so that would need to be deleted or recycled.

Mike Mihelich said that it would be beneficial for the secondary PSAPs to reach out to agencies which already have encryption-capable devices or caches so that if an event happens again, those entities without encryption on current devices have a mechanism to use the 11E and 12E channels.

Motion made by Sara Boucher-Jackson, seconded by Cory DeMuth to approve reversal of the METCOM encryption change management item. Motion carried.

F. University of Minnesota Participation Plan Update
Dave Theis said the University of Minnesota is adding two additional participants to the proxy server, Freeborn County and St. Louis County. Freeborn County purchased two MCC7500e laptops for this purpose. On Target, University of Minnesota, and ANCOM will share administration of these devices. St. Louis County has one MCC7500e laptop for this purpose. The Northeast Region will be the administrator for this device.

Ron Jansen asked if there was any concern for interzone link loading. Theis said that there is not concern at this time, as these new participants will be under the initial 20 that were allotted for this proxy server. The University has also upgraded its link capacity to aggregate T1 lines. There is also not a lot of traffic on that link to warrant concern.

Tracey Fredrick asked how many slots of the original 20 on the proxy server were being used. Theis said with these additional, the total will be 11, but there are plans for some future agencies to come on board in the coming months.

Rod Olson asked if there were two proxy servers. Theis said yes, there are currently two.

Motion made by Rod Olson, seconded by Cory DeMuth to approve the University of Minnesota Plan Update. Jeff Lessard abstained. Motion carried.

G. LifeLink iii Full Participation Plan Request
Dave Theis said that LifeLink iii is requesting ARMER full participation. LL3 is a current interoperability participant, but there are several different plans which have varying information across all regions. At this time, LL3 would like to consolidate and request full participation. LL3 covers Minnesota and all border states, with dispatch out of Bloomington. The new plan requests an additional 25 radio IDs and an additional three talkgroups with statewide coverage.

Nate Timm asked who would be the system administrator for LL3. Theis said On Target Training will be the system administrator.

Ron Jansen said that the fleetmap was missing METAC 9 and 10 and wanted to know if LL3 would like to add those. Theis said those were inadvertently left off, but yes, will add those talkgroups as well.

Motion made by Cory DeMuth, seconded by Vikki Vadnais to approve the LifeLink iii Full Participation Plan. Motion carried.

H. Radio Vendor Technical Training Choice
Tracey Fredrick said that there is $30,000 in the 2023 budget for technical training. Some quotes were received for course options. Many were over the $30,000 limit, not by a lot, but if one of these courses was chosen, the individuals attending the course would need to pay for the difference.

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Nate Timm said that it appears all of the quotes are for Aviat. Fredrick said that, at the time the packet went out, quotes were only received from Aviat; she is still waiting for Virtual Prime Site and Cisco Catalyst. Timm said that the two that have not received quotes would be a higher priority.

Jake Thompson said that it would be helpful to have layer three programming from Aviat. Timm said if that is offered, that course would be desired.

Timm said that he would like to see quotes from the other vendors before making a vote, but understands there are some time concerns.

Jansen said he is concerned about the timing, since it is already June and the training and invoicing would have to be done before December 31, 2023.

The group decided that the first choice would be Aviat Basic Networking, with Cisco Catalyst as a backup choice.

Motion made by Nate Timm, seconded by Cory DeMuth to approve the technical training choice. Motion carried.

I. Approval of Alternate to SECB WBBA Committee
Tracey Fredrick said a new alternate to the Wireless Broadband and Applications Committee needs to be chosen, as that seat has been vacated.

Cory DeMuth volunteered to take this seat. Jake Thompson called for any other nominations; none were given.

Motion made by Mike Mihelich, seconded by Rod Olson to approve Cory DeMuth as the alternate to WBBA. Motion carried.

J. Regional Radio Funding Priorities for 2024
Tracey Fredrick said the list for funding priorities for 2024 needs to be determined at today's meeting. The timeline for applying for SECB grants is now the end of July. For radio items, it is important to be able to demonstrate the needs, even if those needs cannot be fulfilled by the SECB grant. The list from 2023 was included in the packet.

Vikki Vadnais asked if the T1 to Ethernet backhaul would be completed before the grant ended. Jake Thompson said he believed that work would be done before the grant would be available.

Ron Jansen asked if school BDAs were still on the list. Thompson stated that BDAs were still part of the list. Jansen asked if AES encryption for existing radios could be added. Fredrick said this was already on the list in general terms, but the addition for existing radios would be added for clarity. Rod Olson asked if this was only for consoles. Thompson said both consoles and radios should be included for this ask.

Thompson said the T1 to Ethernet item should removed, as it will be completed.

Jansen asked if there were enough resources in the CRTF cache or if any need to be replaced that could be covered from the grant. Fredrick said that equipment is already budgeted for by the MESB, so the grant could not cover that.

Olson asked if there was any inclusion of hardware not covered by the SUA. Fredrick said equipment is difficult, as most would not be covered by any current grant funding. However, it is important to demonstrate what the needs are, even if it cannot be covered by a grant. It is

important to have the list prioritized as well. Vadnais asked if there are any items that we should prioritize over others so we have a greater likelihood of receiving grant money. Fredrick said, for radio, it is difficult, as the SECB grant does not cover the majority of radio items. The list is helpful if other grants become available during the year, then, if an item is on the list already, the application can be made, rather than waiting for approval.

Jansen asked if we should be putting all of the items from the regional planning document on, so that the group doesn't have to re-visit the list like we did earlier this spring. Fredrick said the Regional Planning Needs document is a different list, however, there will be many items that cross over. There is also an intention that the Regional Planning Needs document will be revised at least annually, so if there is anything the group knows is needed in 2024, that information can always be added to that list, even if it is not going to be a grant item.

Sara Boucher-Jackson asked what the priorities given from the 911 TOC were, since there is some overlap. Fredrick said that the list was regional CAD interoperability, regional GIS support, staff recruitment/retention workload study, regional communications interoperability planning, regional back-up center equipment, resiliency training, regional logging, indoor mapping, and mental health training. Boucher-Jackson said that CISA could be involved with the communications planning and could be done similar to Wisconsin's SIMCOM exercise. Thompson asked if technical recruitment/retention could be added to "staff".

Olson would like to have equipment not covered by the SUA included as a line item.

Thompson restated the list to remove the T1 to Ethernet line, clarifying the AES encryption line for subscribers and consoles and keeping the rest.

Motion made by Nate Timm, seconded by Cory DeMuth to approve the 2024 Radio Regional Funding Priorities. Motion carried.

5. Moves, Additions & Changes to the System
Mike Mihelich said Ramsey County is doing a refresh of the Emergency Communications Center in January, so they will temporarily be moving to Arden Hills.

Rod Olson said that Minneapolis will be moving to encrypted mains, so if anyone needs those permissions to reach out to him. A specific date has not been set.

Ron Jansen said that Dakota County is working on the ethernet conversion, but has run into some issues with echoing. Will continue after the 4th of July holiday. Also thanked Nate Timm for his assistance.

Jake Thompson said Hennepin County is also working on ethernet conversion and working on the brightcell project, which has had some delays.

6. Committee Reports
A. System Owners Group Update – did not meet

B. MnDOT ARMER System Update
Nick Schatz said that after the last meeting, there was some concern about the timeline for the next upgrades, with there only being a few weeks in between the two proposed dates. There have been some issues with Pagegate and MnDOT is working with MNIT on the issues, but because of the problems, the server had to be shut down completely. Rod Olson asked if there were any fixes for this, as the service now does not work. The issue seems to be with Verizon, so there may be need for a new email server.

C. SECB Committees
i. Steering – did not meet

ii. LMR
Mike Mihelich said the LMR Committee met in June. There was only one action item for Polk County. The Southeast presented its regional needs document. The committee will meet again on July 11.

iii. WBBA
Rod Olson said that there was an AT&T coverage discussion on stakeholder needs, discussion for how to pass information along to the regions and seek feedback. The Red Lake tower is waiting for backhaul, otherwise is complete. AT&T also has some cases where they can provide in-building cell coverage for free. SCIP goals and filling vacancies were also discussed.

iv. IOC & Workgroups
a. IOC – did not meet

b. STR Workgroup – did not meet

c. COMU workgroup
Nate Timm said the workgroup met on June 20. There were recognitions for two positions and the new COMU SOG. Discussion for evaluators for exercises. The MNFOG is also close to publication.

v. IPAWS – did not meet

vi. Finance/Grants Workgroup
Tracey Fredrick said both groups met earlier this month. Finance took action on the MOU for financial items for the SECB. The full regional needs document was presented. SECB governance meetings were discussed. Committee fact sheet was reviewed. Grants Workgroup reviewed grant applications for the upcoming SECB grant.

7. Other Business
A. METAC Permission update
Tracey Fredrick said there have been no new requests since the last meeting.

B. State Change Management Proposal
Tracey Fredrick said there was a proposal shared from the state change management workgroup that requested feedback from regions. If this group has any feedback to share, it will be given to the Land Mobile Radio Committee at its next meeting.

Jake Thompson asked if this required action. Fredrick said in the past, for other items similar to this, the region has not taken action, since it is not the approving body. Any feedback will be shared to the state committee.

Nate Timm said that the biggest concern that seems to come up in the region is patching AES when it invokes DES patch key. There has been discussion that there needs to be further testing done, but no testing has yet taken place. It is unclear who is coordinating testing efforts, but seems like that should be done before these items are approved. Marcus Bruning replied that he did submit the request to Dave Thomson, Chair of the LMRC.

Ron Jansen said he agreed with Mr. Timm about testing and added concern about console capacity limits. Users need to be able to understand what the effects of doing said patches and the operational effects.

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Fredrick also said that there were two items listed on the document specifically requesting feedback, which were the timeline for mandatory adoption for the Law Enforcement AES talkgroups and the all-user AES talkgroups.

Jansen said that he does have a concern with the wording of "mandatory". Dakota County would need to submit a waiver until AES cutover is completed. It does not seem to be good practice to have multiple code plugs at the same agency, and having different practices, dependent on which encryption the specific user has at the time.

Timm said the two-year timeframe listed seems reasonable, but would like additional feedback from the group. Rod Olson said he only mentioned the two-year timeline, as that is the point in the cycle currently. Jansen asked if that meant that means all of the AES talkgroups would need to be in place within two years. Olson said no, he was only stating that for Minneapolis, as the city plans to do its transition to AES in approximately two years.

Fredrick said it seems as though the timeline has not yet been set and the state change management group would like feedback on that. If we have a timeline that would be desirable or, perhaps, one that is absolutely not feasible, that information should be shared.

Timm said the document states it is only mandatory for "capable" radios and the timeline would only affect those devices. Agencies having a mixed fleet is a concern. Jansen said that Dakota County will not be able to meet a two-year timeline, as about one-third of radios do not have AES capability and will likely not be replaced for approximately eight years.

Bruning said that the workgroup struggled with this. Several members of the workgroup said that it will take a device life cycle before all radios would be in compliance. Others have stated that if the item is discussed with administrators, those individuals will want to know when this has to be done, so setting some sort of timeline seems to be essential. Thompson said inclusion of "as soon as feasible" may be helpful. Hennepin County is likely in a situation where it will take much longer than a two-year cycle before all radios could be capable and cannot have a mixed fleet.

Olson said he is a proponent of having the talkgroups in radios that are capable so they can be used as a resource, but understands the complexity of having people that work side-by-side having different capabilities. He also shared concern about the waiver process and making sure that is managed correctly.

Jansen said that it might be worth discussing upgrade options to AES with Motorola for the next SUA contract.

Tracey Fredrick did want to note before the meeting ended that there were two members of the TOC that were present via phone for the meeting, due to various reasons. This is not indicative of possibly holding hybrid meetings, but if you do have a conflict and cannot attend in person, we can make a call-in option available so you can still present items or hear discussion. Both people were able to contribute to the discussion, but they were not allowed to vote.

8. Adjournment
The meeting was adjourned at 2:42 PM.

17 JULY 2023

Tracey Fredrick
Metropolitan Emergency Services Board
2099 University Ave
St. Paul, MN 55104

RE: Edina Fire SWAT Medic ARMER Talkgroup Waiver Updates

Coordinator Fredrick:

The Edina Fire Department has a waiver[1] on file for our four (4) SWAT Medics that grants access to select Law Enforcement ARMER talkgroups. We are seeking to update this waiver for two reasons:

1. The addition of the Edina Fire Special Operations Chief position to the department command staff. The Special Operations Chief oversees the Edina Fire SWAT Medic program as well as responds to SWAT callouts to serve in Unified Command with our law enforcement counterparts.
2. Recent regional and statewide ARMER talkgroup change management requires waiver updates to ensure compliance with standards.

METRO Request:
- Request SWAT Medic and Special Ops Chief access to: **ME LSEC**'s
- Total of five (5) portables and one (1) mobile radio

STATE Request:
- Request SWAT Medic and Special Ops Chief access to: **LTAC**'s & **LTACE**'s
- Request SWAT Medic and Special Ops Chief access to: **LENC**'s *(following activation of the new TGs on the system)*
- Total of five (5) portables and one (1) mobile radio

As stated in our previous waiver request, these radios are assigned to the individual and not shared with other members of the department. Please let me know if you have any questions regarding this waiver request.

Respectfully,

Andrew
LaVenture

Digitally signed by Andrew
LaVenture
Date: 2023.07.17 13:50:46
-05'00'

Communications Unit Leader
Edina Fire Department
952-826-0343
alaventure@EdinaMN.gov

Footnote 1:   MESB RTOC approval for ME TACE's on May 22, 2019. SECB approval for LTAC and LTACE's on August 22, 2019.

Metro Mobility Usage
(Hours:Mins:Secs)
2023

Please Note: The report from Metro Mobility will be given at the end of the quarter beginning in 2023

Month	City Center	Anoka (Lino Lakes)	Dakota	Norwood	Hastings	North Branch	Hennepin West	Overall
January	81:59:20	39:25:48	39:16:49	16:23:38	48:09:18		23:34:05	248:48:58
February	50:43:52	20:04:18	21:58:55	7:24:28	30:58:53		12:56:15	144:06:41
March	51:59:40	19:47:27	24:20:18	8:22:14	34:02:08		15:09:49	153:41:36
April	56:11:23	18:29:57	27:56:05	8:24:50	33:29:08		10:05:13	154:36:36
May	62:16:26	22:06:51	27:04:12	11:01:41	41:01:55		23:44:29	187:15:34
June	63:17:55	23:29:48	28:05:10	10:07:27	44:34:28		15:17:08	184:51:56
July	65:50:31	27:25:47	28:55:50	11:53:42	46:04:51		23:45:17	203:55:58
August								
September								
October								
November								
December								

	City Center	Anoka (Lino Lakes)	Dakota	Norwood	Hastings	North Branch	Hennepin West	Overall
Difference since Jan. 12	656:57:50	385:58:45	298:06:15	222:53:22	265:34:15	0:26:46	152:56:51	1982:54:04

| **Target** | 150:00:00 | 75:00:00 | 75:00:00 | 75:00:00 | 75:00:00 | 0:00:00 | 75:00:00 | 525:00:00 |